



530 Elizabeth Street, Guelph, ON N1E 6C3  
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www.redcarservice.com

## **ACCESSIBILITY**

July 1, 2016

Dear Valued Customers:

Red Car Service has created policies and procedures to meet the required *Accessibility Standards for Customer Service, Ontario Regulation 429/07* under the *Accessibility for Ontarians with Disabilities Act, 2005*.

Red Car Service strives at all times to provide its services in a way that respects the dignity and independence of people with disabilities. We are also committed to giving people with disabilities the same opportunity as other customers to access our services and allowing them to benefit from the same services in a similar way.

All services provided by Red Car Service shall follow the principles of dignity, independence, integration and equal opportunity.

Our accessibility policies are available for your review. You can read our accessibility policies online by clicking on the link on our website. Should you wish to access these documents in another format, please contact:

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Thank you. We appreciate your business and look forward to serving you soon.